



Beginning July 2017, DMAS will begin holding weekly conference calls with members of CCC Plus. Members can call in to have questions answered by DMAS and the health plans. Each member call can accommodate up to 100 callers. DMAS will arrange for additional support if the number of callers exceeds the anticipated capacity.

The schedule of calls and dial-in information is as follows:

Dial-in information: Dial 1-800-832-0736; press \*1095279#; follow voice prompts.

| <b>Member Conference Calls<br/>(for enrollees and eligible enrollees in CCC Plus)</b> |              |
|---|--------------|
| <b>Date (every Tuesday)</b>   | <b>Time</b>  |
| July 11, 2017   | 12- 12:30 pm |
| July 18, 2017   | 12- 12:30 pm |
| July 25, 2017   | 12- 12:30 pm |
| August 1, 2017  | 12- 12:30 pm |
| August 8, 2017  | 12- 12:30 pm |
| August 15, 2017   | 12- 12:30 pm |
| August 22, 2017   | 12- 12:30 pm |
| August 29, 2017   | 12- 12:30 pm |
| September 5, 2017   | 12- 12:30 pm |
| September 12, 2017  | 12- 12:30 pm |
| September 19, 2017  | 12- 12:30 pm |
| September 26, 2017  | 12- 12:30 pm |
| October 3, 2017   | 12- 12:30 pm |
| October 10, 2017  | 12- 12:30 pm |
| October 17, 2017  | 12- 12:30 pm |
| October 24, 2017  | 12- 12:30 pm |
| October 31, 2017  | 12- 12:30 pm |
| November 7, 2017  | 12- 12:30 pm |
| November 14, 2017   | 12- 12:30 pm |
| November 21, 2017   | 12- 12:30 pm |
| November 28, 2017   | 12- 12:30 pm |
| December 5, 2017  | 12- 12:30 pm |
| December 12, 2017   | 12- 12:30 pm |
| December 19, 2017   | 12- 12:30 pm |



Beginning June 2017, DMAS will begin holding bi-weekly provider webinars. These webinars will be divided by health care discipline (e.g. nursing facilities, behavioral health, etc). Providers can register for and then log into these webinars to have questions answered by DMAS and health plan staff. Each provider webinar can accommodate up to 100 registrants. DMAS will arrange for additional support if the number of registrants exceeds the anticipated capacity.

The schedule of webinars is as follows:

| <b>Hospital/Medical Provider webinars<br/>(for hospital representatives, physicians, nurses, pharmacists, and other health professionals providing care to CCC Plus individuals)</b> |                     |   |
|--|---------------------|---|
| Date   | Time                | Webinar Registration information  |
| Wed, June 21, 2017   | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus06212017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus06212017/event/registration.html</a> |
| Wed, July 5, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus07052017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus07052017/event/registration.html</a> |
| Wed, July 19, 2017   | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus07192017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus07192017/event/registration.html</a> |
| Wed, Aug 2, 2017   | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus08022017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus08022017/event/registration.html</a> |
| Wed, Aug 16, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus08162017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus08162017/event/registration.html</a> |
| Wed, Aug 30, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus08302017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus08302017/event/registration.html</a> |
| Wed, Sept 13, 2017   | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus09132017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus09132017/event/registration.html</a> |
| Wed, Sept 27, 2017   | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus09272017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus09272017/event/registration.html</a> |
| Wed, Oct 11, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus10112017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus10112017/event/registration.html</a> |
| Wed, Oct 25, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus10252017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus10252017/event/registration.html</a> |
| Wed, Nov 8, 2017   | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus11082017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus11082017/event/registration.html</a> |
| Wed, Dec 6, 2017   | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus12062017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus12062017/event/registration.html</a> |
| Wed, Dec 20, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus12202017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus12202017/event/registration.html</a> |



**Behavioral Health Provider webinars  
(for health professionals providing community-based services, inpatient and outpatient services)**

| Date                 | Time                | Webinar Registration Information  |
|----------------------|---------------------|---|
| Thur, June 22, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus06222017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus06222017/event/registration.html</a> |
| Thur, July 6, 2017   | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus07062017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus07062017/event/registration.html</a> |
| Thur, July 20, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus07202017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus07202017/event/registration.html</a> |
| Thur, Aug 3, 2017    | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus08032017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus08032017/event/registration.html</a> |
| Thurs, Aug 17, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus08172017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus08172017/event/registration.html</a> |
| Thurs, Aug 31, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus08312017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus08312017/event/registration.html</a> |
| Thurs, Sept 14, 2017 | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus09142017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus09142017/event/registration.html</a> |
| Thurs, Sept 28, 2017 | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus09282017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus09282017/event/registration.html</a> |
| Thurs, Oct 12, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus10122017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus10122017/event/registration.html</a> |
| Thurs, Oct 26, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus10262017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus10262017/event/registration.html</a> |
| Thurs, Nov 9, 2017   | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus11092017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus11092017/event/registration.html</a> |
| Thurs, Dec 7, 2017   | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus12072017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus12072017/event/registration.html</a> |
| Thurs, Dec 21, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus12212017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus12212017/event/registration.html</a> |



**NF/Adult Day Provider webinars  
(for nursing facility representatives and adult day providers)**

| Date                    | Time                | Webinar Registration Information  |
|-------------------------|---------------------|---|
| Mon, June 19, 2017      | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus06192017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus06192017/event/registration.html</a> |
| Mon, July 17, 2017      | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus07172017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus07172017/event/registration.html</a> |
| Mon, July 31, 2017      | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus07312017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus07312017/event/registration.html</a> |
| Mon, Aug 14, 2017       | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus08142017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus08142017/event/registration.html</a> |
| Mon, Aug 28, 2017       | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus08282017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus08282017/event/registration.html</a> |
| Mon, Sept 11, 2017      | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus09112017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus09112017/event/registration.html</a> |
| Mon, Sept 25, 2017      | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus09252017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus09252017/event/registration.html</a> |
| Mon, Oct 9, 2017        | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus10092017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus10092017/event/registration.html</a> |
| Mon, Oct 23, 2017, 2017 | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus10232017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus10232017/event/registration.html</a> |
| Mon, Nov 6, 2017        | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus11062017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus11062017/event/registration.html</a> |
| Mon, Nov 20, 2017       | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus11202017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus11202017/event/registration.html</a> |
| Mon, Dec 4, 2017        | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus12042017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus12042017/event/registration.html</a> |
| Mon, Dec 18, 2017       | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus12182017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus12182017/event/registration.html</a> |



**Home Health/Personal Care/Private Duty Nursing/Respite/Hospice/DME Provider webinars  
(for staff providing home health, personal care, private duty nursing, respite and hospice care)**

| Date               | Time                | Webinar Registration information  |
|--------------------|---------------------|---|
| Mon, June 26, 2017 | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccp06262017/event/registration.html">https://dmastraining.adobeconnect.com/cccp06262017/event/registration.html</a> |
| Mon, July 10, 2017 | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccp07102017/event/registration.html">https://dmastraining.adobeconnect.com/cccp07102017/event/registration.html</a> |
| Mon, July 24, 2017 | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccp07242017/event/registration.html">https://dmastraining.adobeconnect.com/cccp07242017/event/registration.html</a> |
| Mon, Aug 7, 2017   | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccp08072017/event/registration.html">https://dmastraining.adobeconnect.com/cccp08072017/event/registration.html</a> |
| Mon, Aug 21, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccp08212017/event/registration.html">https://dmastraining.adobeconnect.com/cccp08212017/event/registration.html</a> |
| Mon, Sept 18, 2017 | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccp09182017/event/registration.html">https://dmastraining.adobeconnect.com/cccp09182017/event/registration.html</a> |
| Mon, Oct 2, 2017   | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccp10022017/event/registration.html">https://dmastraining.adobeconnect.com/cccp10022017/event/registration.html</a> |
| Mon, Oct 16, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccp10162017/event/registration.html">https://dmastraining.adobeconnect.com/cccp10162017/event/registration.html</a> |
| Mon, Oct 30, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccp10302017/event/registration.html">https://dmastraining.adobeconnect.com/cccp10302017/event/registration.html</a> |
| Mon, Nov 13, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccp11132017/event/registration.html">https://dmastraining.adobeconnect.com/cccp11132017/event/registration.html</a> |
| Mon, Nov 27, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccp11272017/event/registration.html">https://dmastraining.adobeconnect.com/cccp11272017/event/registration.html</a> |
| Mon, Dec 11, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccp12112017/event/registration.html">https://dmastraining.adobeconnect.com/cccp12112017/event/registration.html</a> |



**Developmental Disabilities Waivers Provider webinars  
(for CSB representatives, waiver providers, case managers and those providing supported employment)**

| Date               | Time                | Webinar Registration Information  |
|--------------------|---------------------|---|
| Wed, June 28, 2017 | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus06282017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus06282017/event/registration.html</a> |
| Wed, July 12, 2017 | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus07122017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus07122017/event/registration.html</a> |
| Wed, July 26, 2017 | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus07262017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus07262017/event/registration.html</a> |
| Wed, Aug 9, 2017   | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus08092017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus08092017/event/registration.html</a> |
| Wed, Aug 23, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus08232017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus08232017/event/registration.html</a> |
| Wed, Sept 6, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus09062017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus09062017/event/registration.html</a> |
| Wed, Sept 20, 2017 | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus09202017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus09202017/event/registration.html</a> |
| Wed, Oct 4, 2017   | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus10042017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus10042017/event/registration.html</a> |
| Wed, Oct 18, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus10182017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus10182017/event/registration.html</a> |
| Wed, Nov 1, 2017   | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus11012017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus11012017/event/registration.html</a> |
| Wed, Nov 15, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus11152017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus11152017/event/registration.html</a> |
| Wed, Nov 29, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus11292017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus11292017/event/registration.html</a> |
| Wed, Dec 13, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus12132017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus12132017/event/registration.html</a> |
| Wed, Dec 27, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus12272017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus12272017/event/registration.html</a> |



**Service Facilitation and Consumer Direction Provider webinars  
(For service facilitators working with individuals receiving consumer directed services)**

| Date                 | Time                | Webinar Registration information  |
|----------------------|---------------------|---|
| Thurs, June 29, 2017 | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus06292017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus06292017/event/registration.html</a> |
| Thurs, July 13, 2017 | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus07132017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus07132017/event/registration.html</a> |
| Thurs, July 27, 2017 | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus07272017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus07272017/event/registration.html</a> |
| Thurs, Aug 10, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus08102017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus08102017/event/registration.html</a> |
| Thurs, Aug 24, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus08242017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus08242017/event/registration.html</a> |
| Thurs, Sept 7, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus09072017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus09072017/event/registration.html</a> |
| Thurs, Sept 21, 2017 | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus09212017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus09212017/event/registration.html</a> |
| Thurs, Oct 5, 2017   | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus10052017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus10052017/event/registration.html</a> |
| Thurs, Oct 19, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus10192017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus10192017/event/registration.html</a> |
| Thurs, Nov 2, 2017   | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus11022017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus11022017/event/registration.html</a> |
| Thurs, Nov 16, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus11162017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus11162017/event/registration.html</a> |
| Thurs, Nov 30, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus11302017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus11302017/event/registration.html</a> |
| Thurs, Dec 14, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus12142017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus12142017/event/registration.html</a> |
| Thurs, Dec 28, 2017  | 12:30 pm to 1:15 pm | <a href="https://dmastraining.adobeconnect.com/cccpplus12282017/event/registration.html">https://dmastraining.adobeconnect.com/cccpplus12282017/event/registration.html</a> |